

SUCCESS STORY

Capture and make available courses to your students automatically

Interactive solutions to teach and create video content in a new way.



3000h
of recording



**Key numbers
in 4 months**



11000
videos watched



640
videos created

CONTEXT

At the University of Neuchâtel, lecture capture is completely voluntary: teachers decide whether or not to record their lessons and make them available to their students.

The university was previously equipped with another lecture capture system, and they were not satisfied.

For over 6 years they had 6 equipped lecture halls and these are some of the problems they had:

- Stability issues, there was at least one issue per week.
- Global service interruptions with short notice.
- Very slow support to respond and often no satisfactory resolution to their problems.
- The lack of engagement from the students with the old system.

These inconveniences discouraged teachers from making recordings and the school eventually tried to find another lecture capture solution, more reliable and easier-to-use.



THE STAKES

Rich and intuitive user experience for students with:

- videos indexed by chapters / sub-chapters,
- access to public annotations or private notes,
- navigation through presentation slides, search by keywords,
- interaction and help via a mini-forum synchronized to the video.

A solution that does not interfere with teachers's work thanks to:

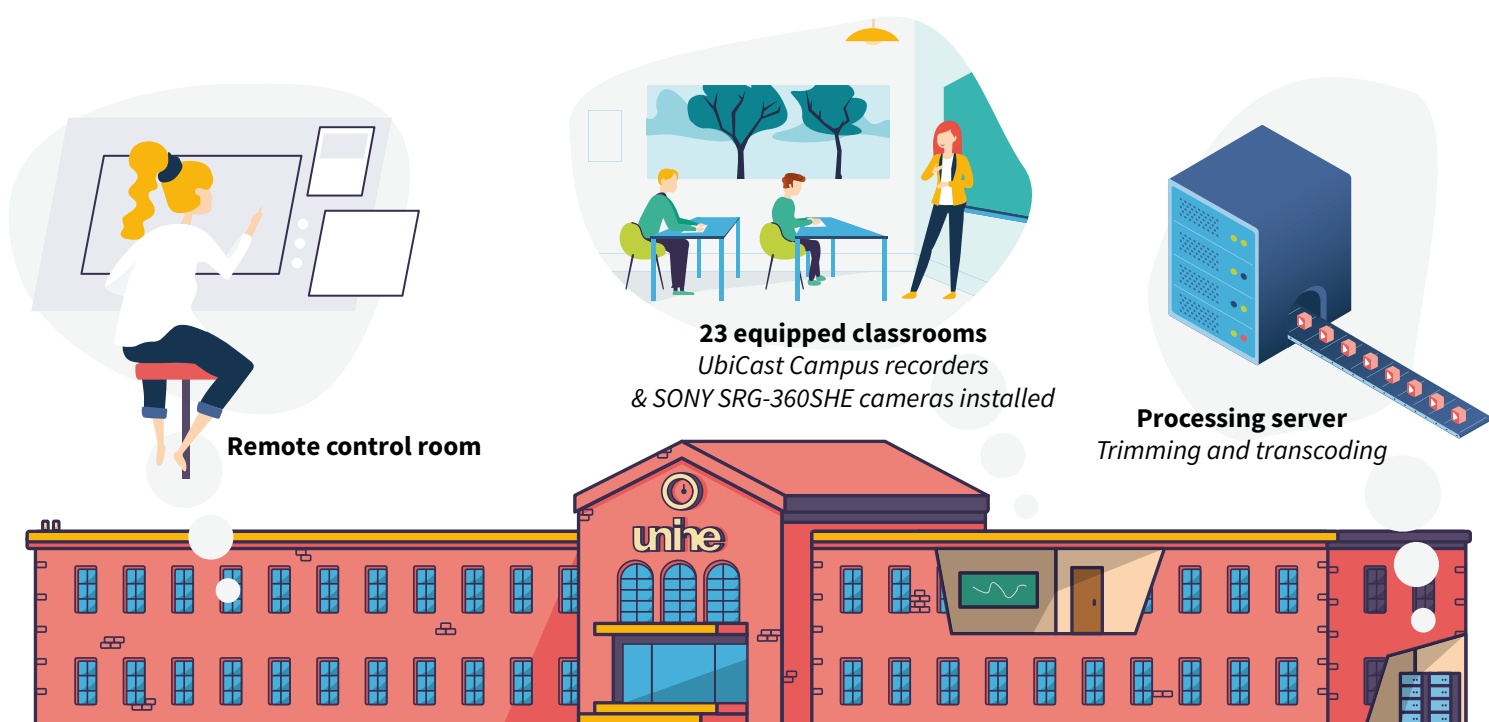
- process automation: recording, editing and publishing,
- thanks to very easy manual editing,
- integration into their LMS (Moodle).

Easily manageable technology for IT with:

- recording schedule management,
- remote management and control over the installed recorders.

Since February 2018, the University of Neuchâtel has equipped 23 lecture rooms with UbiCast's recording solutions managed remotely with Campus Manager and also has a Mobile Studio to capture events in rooms that have yet to be equipped.

THE SOLUTION



From the beginning of the installation, the faculty noticed:

- Stability of the recorders and the MediaServer.
- Interactive features requested and used by students.
- Convenient management appreciated by the teaching staff and the IT department.
- Very responsive support (less than an hour to solve an issue).

The stories about good user experience started to spread around campus and today the majority of teachers ask to register their courses.



« After 6 years of setbacks with a different system, we have found in UbiCast a system that works perfectly and offers much more complete and powerful features. »

Claude Wacker, Head of Audiovisual Systems